



Strategic Goals Condominium Corporation & Developer

Operations Excellence

We will set the industry standard for Board leadership by setting and implementing policies (consistent with our By-Laws) which will be clearly stated and communicated to the community.

- A) To draft Guiding Principles.
- B) To identify incongruencies and inconsistencies with regards to Condo Corporation Policies and By-Laws.

We will have "one of the best" managed Condo Corporations in the market. Property Management to implement the policies determined by the Board; manage the full time staff of the Condo Corporation; repair and maintain Condo Corporation assets.

- A) To create a Governance model for Condo Corporation.
- B) To undertake a review of our working relationship with Gateway Property Management Company.

Products/Services Leadership

We will ensure common property will be maintained to the high quality, low maintenance standard...safe, clean, and accessible.

- A) To create a maintenance standard for each common property asset inventory.

Customer Intimacy

We will create and implement a communication model which will allow a free flow of communication in a timely manner.

- A) To design and implement an effective Communication Model.

We will tap into the knowledge, skills, and expertise of our community members as part of the decision-making process.

- A) To create a skills and expertise data base of community members skills set.